

NONDISCRIMINATION STATEMENT: DISCRIMINATION IS AGAINST THE LAW

Bay-Arenac Behavioral Health Authority (BABHA) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. BABHA does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Bay-Arenac Behavioral Health Authority:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- o Qualified sign language interpreters

- o Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- o Qualified interpreters

- o Information written in other languages

If you need these services, contact Bay-Arenac Behavioral Health Authority's Recipient Rights/Customer Services (RR/CS) Department

If you believe that BABHA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: BABHA's RR/CS Department at: 909 Washington Ave, Suite 3; Bay City, MI 48708 (989)895-2317 (or dial 7-1-1 for Michigan Relay) or fax to (989)895-2715. You can file a grievance in person or by mail, or fax. If you need help filing a grievance, BABHA's RR/CS Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Nondiscrimination statement for significant publications and signification communications that are small-size:

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