MINUTES

BAY ARENAC BEHAVIORAL HEALTH BOARD OF DIRECTORS

RECIPIENT RIGHTS ADVISORY & APPEALS COMMITTEE MEETING

Thursday, October 5, 2023 at 5:00 pm

William B. Cammin Clinic, Bay Room, 1010 N. Madison Avenue, Bay City, MI 48708

Committee Members:	Present	Excused	Absent	Committee Members	Present	Excused	Absent	Others Present:
Patrick McFarland, Ch	X			Justin Peters	X			BABH: Melissa Prusi, Chris Pinter,
Sally Mrozinski, V Ch	x			Laurie Van Wert		x		Heather Beson, and Sara McRae
Robert Bowers	x			Colleen Maillette, Ex Off	×			·
Ernie Krygier	x			Richard Byrne, Ex Off	x			
Kathy Niemiec	X			• •				Legend: M-Motion; S-Support; MA-
								Motion Adopted; AB-Abstained

	Agenda Item	Discussion	Motion/Action
1.	Call To Order & Roll Call	Committee Chair, P. McFarland, called the meeting to order at 5:00 pm.	On motion of J. Peters and support of E. Krygier, L. Van Wert was excused. The motion was adopted unanimously.
2.	Public Input (Maximum of 3 Minutes)	There were not any members of the public present.	
3.	Advisory Committee Report 3.1) Executive Summary of Complaints Through September 30, 2023	3.1) M. Prusi reviewed the complaint activity for September of 2023 noting the pending complaints from the last few months. M. Prusi also reported the complaints trends over the last couple of years are increasing. There were discussions regarding possible reason for increasing complaints trends including staffing capacity and turnover in leadership at BABH and the provider network.	3.1) No action was necessary
4.	Training 4.1) Personal Search, 3-3-9	4.1) M. Prusi reviewed the policy and procedure as part of the Committee's continued training noting it is a civil right for individuals to be free from search and seizure. Individuals are only subject to searches for specific reasons, which must be justified and documented. Contraband, such as drugs and weapons, are not permitted on BABH premises and are justifiable reasons for conducting a search. There were general discussions related to the policy statement versus the procedure, and differences between a residential group home and a BABH waiting room setting.	4.1) No action was necessary

	4.2) Investigation Scenarios	4.2) M. Prusi provided scenarios where residents living in group homes have been searched by staff because of suspicion. However, only one staff member was present due to staffing schedules and the search was not documented, which resulted in a Recipient Rights complaint with a plan of correction.	4.2) No action was necessary		
5.	Unfinished Business	There was not any unfinished business.			
	New Business 6.1) October Site Visits	6.1) Committee Chair, P. McFarland, noted the October site visits and noted any interested members should coordinate with S. McRae.	6.1) No action was necessary		
6.	6.2) 2023 Recipient Rights Conference Review	6.2) Committee Chair, P. McFarland, provided a review of the Recipient Rights Conference noting the Recipient Rights workload at BABH compared to other agencies, the importance of the relationships with the local county governments, and the lack of beds available in state psychiatric hospitals.	6.2) No action was necessary		
	6.3) Fiscal Year (FY) 2023 Regional Appeal & Grievance Reporting	6.3) M. Prusi reviewed the regional data relative to Customer Services appeals and grievances. BABH accounts for 82% of the appeals activity in the region.	6.3) No action was necessary		
7.	Adjournment	On motion of E. Krygier and support of J. Peters, the meeting adjourned at 5:24 pm. The motion passed unanimously.			

Pat Morarland, Committee Chair