

**BAY-ARENAC BEHAVIORAL HEALTH
PRIMARY NETWORK OPERATIONS & QUALITY MANAGEMENT COMMITTEE MEETING**

Thursday, October 12, 2023

1:30 p.m. - 3:30 p.m.

Lincoln Center - East Conference Room

MEMBERS	Present	MEMBERS	Present	AD-HOC MEMBERS	Present
List Psychological Assistant Site Supervisor: Abbi Burns	X	BABH Integrated Care Director: Joelin Hahn (Chair)	X	BABH Medical Records Associate: Denise Groh	
BABH ACT/MI-A/Sr. Outreach Mgr.: Allison Gruehn	X	BABH BI Secretary: Joelle Sporman (Recorder)	X	BABH Finance Department: Ellen Lesniak	
BABH Clinical Team Leader: Amanda Johnson		BABH Corporate Compliance Healthcare Accountability Director: Karen Amon	X	List Psychological Site Supervisor: Kaitlyn Tobin	
BABH Clinic Practice Manager: Amy Folsom	X	BABH IMH/HB Supervisor: Kelli Maciag	X	Consumer Council Rep (Jan/Apr/Jul/Oct): Kathy Johnson	
BABH EAS Supervisor: Anne Sous	X	MPA Adult/CSM Program Supervisor: Laura Sandy		List Psychological Site Supervisor: Megan Smith	
Saginaw Psychological COO: Barb Goss		BABH North Bay Team Supervisor: Lynn Blohm		BABH Clinical Services Manager: Nicole Sweet	
Saginaw Psychological Asst. Supervisor: Chelsea Hewitt	X	BABH Adult ID/DD Manager: Melanie Corrian	X	BABH Clinical Supervisor: Pam VanWormer	X
Saginaw Psychological CSM-A Supervisor.: Chelsee Baker	X	BABH Quality & Compliance Coordinator: Melissa Deuel	X	BABH MI-A Specialist/Intern: Sarah Mulvaney	X
BABH Children Services Team Leader: Emily Gerhardt		BABH RR/Customer Services Manager: Melissa Prusi	X	BABH Nursing Manager: Sarah Van Paris	
MPA Adult OPT Supervisor: Emily Simbeck		Saginaw Psychological CEO: Nathalie Menendes		BABH Contracts Administrator: Stephanie Gunsell	
BABH Integrated Care Director: Heather Beson	X	BABH Children Services Manager: Noreen Kulhanek		BABH Clinical Team Leader: Stephani Rooker	
BABH Clinical Services Manager: Heather Friebe		BABH Quality Manager: Sarah Holsinger (Chair)	--	BABH Access/ES Clinical Specialist: Tyra Blackmon	X
Saginaw Psychological OPT Supervisor: Jaclynn Nolan	X	BABH Access/ES/MRT Program Manager: Stacy Krasinski	X	GUESTS	Present
List Psychological COO: Jacquelyn Thompson-List		MPA Child OPT Supervisor: Tracy Hagar	X		
BABH Access/ES MRT Supervisor: James Spegel	X				

Topic	Key Discussion Points	Action Steps/Responsibility
1. a. Review of, and Additions to Agenda b. Approval of Meeting Notes: 09/14/23 c. Program/Provider Updates and Concerns	a. There was an addition to the agenda; b. The September 14 th meeting notes were approved as written. c. Bay-Arenac Behavioral Health: <ul style="list-style-type: none"> - <u>Access/Emergency Services/Mobile Response Team</u> – - <u>ACT/MI-A</u> – - <u>Arenac Center</u> – - <u>Children's Services</u> – - <u>CLS</u> – - <u>Contracts</u> – Nothing to report this month. - <u>Corporate Compliance</u> – Nothing to report this month. - <u>Family Support/ABA</u> – Nothing to report this month. - <u>Finance</u> – Nothing to report this month. - <u>IDD Adult</u> – 	

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		<ul style="list-style-type: none"> - <u>Madison Clinic</u> – - <u>Medical Records</u> – Nothing to report this month. - <u>North Bay</u> – - <u>Quality</u> – Nothing to report this month. - <u>Recipient Rights/Customer Services</u> – <p><u>List Psychological:</u></p> <p><u>MPA:</u></p> <p><u>Saginaw Psychological:</u></p>	
2.	Plans & System Assessments/Evaluations <ul style="list-style-type: none"> a. QAPIP Annual Plan (Sept) b. Organizational Trauma Assessment Update 	<ul style="list-style-type: none"> a. Nothing to report this month. b. Nothing to report this month. 	
3.	Reports <ul style="list-style-type: none"> a. QAPIP Quarterly Report (Aug, Nov, Feb, May) b. <u>Harm Reduction, Clinical Outcomes & Stakeholder Perception Reports</u> <ul style="list-style-type: none"> i. MSHN Priority Measures Report (Jan, Apr, Jul, Oct) ii. Recipient Rights (Jan, Apr, Jul, Oct) iii. Recovery Assessment Scale (RAS) Report (Mar, Jun, <u>Sep</u>, Dec) iv. Consumer Satisfaction Report (MHSIP/YSS) v. Provider Satisfaction Survey c. <u>Access to Care & Service Utilization Reports</u> <ul style="list-style-type: none"> i. MMBPIS Report (Jan, Apr, Jul, Oct) 	<ul style="list-style-type: none"> a. Nothing to report this month. b. <ul style="list-style-type: none"> i. ii. iii. Nothing to report this month. iv. Nothing to report this month. v. Nothing to report this month. c. <ul style="list-style-type: none"> i. ii. iii. iv. Nothing to report this month. v. Nothing to report this month. vi. d. <ul style="list-style-type: none"> i. Nothing to report this month. ii. Nothing to report this month. iii. Nothing to report this month. 	

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	<ul style="list-style-type: none"> ii. LOCUS (Mar, Jun, Sep, Dec) iii. Leadership Dashboard - UM Indicators (Jan, Apr, Jul, Oct) iv. Service Requests Disposition Report (Feb, May, Aug, Nov) v. Discharge Summary Disposition Report (Feb, May, Aug, Nov) vi. Customer Service Report (Jan, Apr, Jul, Oct) d. <u>Regulatory and Contractual Compliance Reports</u> <ul style="list-style-type: none"> i. Internal MEV/Performance Improvement Report (Feb, May, Aug, Nov) ii. MSHN MEV Audit Report (Apr) iii. MSHN DMC Audit Report (Oct) iv. MDHHS Waiver Audit Report (Oct when applicable) e. Periodic Review Reports f. Ability to Pay Report g. Review of the Referral Status Report 	<ul style="list-style-type: none"> iv. Nothing to report this month. e. Nothing to report this month. f. g. Nothing to report this month. 	
4.	<p>Discussions/Population Committees/ Work Groups</p> <ul style="list-style-type: none"> a. <u>Harm Reduction, Clinical Outcomes and Stakeholder Perceptions</u> <ul style="list-style-type: none"> i. CAFAS Reports for Performance Improvement/LOC Utilization Mgmt. ii. PCP Treatment Team Input iii. Consumer Council Recommendations (as warranted) 	<ul style="list-style-type: none"> a. <ul style="list-style-type: none"> i. Nothing to report this month. ii. Nothing to report this month. iii. Nothing to report this month. b. <ul style="list-style-type: none"> i. Nothing to report this month. ii. Nothing to report this month. iii. Nothing to report this month. c. <ul style="list-style-type: none"> i. ii. Nothing to report this month. iii. Nothing to report this month. 	

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<ul style="list-style-type: none"> b. <u>Access to Care and Service Utilization</u> <ul style="list-style-type: none"> i. MMBPIS Work Group ii. Services Provided during a Gap in IPOS iii. Repeated Use of Interim Plans c. <u>Regulatory Compliance & Electronic Health Record</u> <ul style="list-style-type: none"> i. 1915 iSPA ii. Ability to Pay Assessments iii. Periodic Reviews - Including Options for Blending with Plan of Services Addendums iv. Management of Diagnostics v. MDHHS Standard Consent Module in Phoenix vi. PHE Ending Update and PCE Changes d. Juvenile Competency Hearing/Referral to MH treatment e. BABH/Policy Procedure Updates f. Conflict Free Case Management g. OPT Group Therapy h. Youth Protocol i. Coordination of Care – PCE j. Gaps between Assessment and IPOS k. ABD l. Appeals Process - New Referrals and Returning to Care m. Tracking Staff Qualifications n. MDHHS Universal Consent o. Clinical Capacity Issues Update 	<ul style="list-style-type: none"> iv. Nothing to report this month. v. Nothing to report this month. vi. Nothing to report this month. d. Nothing to report this month. e. Nothing to report this month. f. Nothing to report this month. g. Nothing to report this month. h. Nothing to report this month. i. 	

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5.	Announcements a. DHHS Outreach Worker i. MIBridges System b. Great Lakes Bay FAN – Monthly meeting reminder: Delta College, Thursdays 7:00-8:00PM	a. FYI b. FYI	
6.	Parking Lot a. Addendums (Primary Case Holder vs. Add-On Services)	a. Future discussion	
7.	Adjournment/Next Meeting	The meeting adjourned at 3:30 pm. The next meeting will be on November 9, 2023, 1:30 - 3:30 in-person at the Lincoln Center in the East Conference Room.	