MINUTES

BAY ARENAC BEHAVIORAL HEALTH BOARD OF DIRECTORS

HEALTH CARE IMPROVEMENT & COMPLIANCE COMMITTEE MEETING

Monday, July 1, 2024 at 5:00 pm

Room 225, Behavioral Health Center, 201 Mulholland Street, Bay City, MI 48708

Committee Members:	Present	Excused	Absent	Committee Members:	Present	Excused	Absent	Others Present:
Robert Pawlak, Ex Off, Ch	X			Patrick McFarland	X			BABH: Karen Amon and Chris Pinter
Christopher Girard, V Ch	X			Pam Schumacher	X			
Tim Banaszak	X			Richard Byrne, Ex Off	X			Legend: M-Motion; S-Support; MA-
Patrick Conley	X							Motion Adopted; AB-Abstained

	Agenda Item	Discussion	Motion/Action
1.	Call to Order & Roll Call	Committee Chair, R. Pawlak, called the meeting to order at 5:00 pm. All members were present.	
2.	Public Input (Maximum of 3 Minutes)	There were not any members of the public present.	
3.	Corporate Compliance Report 3.1) Corporate Compliance Report	3.1) K. Amon provide a quarterly update regarding compliance activities between January and April of 2024. This included false claims allegations related to community living support (CLS) staff, the use of the electronic verification event verification process, and recoupment of Medicaid funds. K. Amon also reported that recent Medicaid event verification activities for over 600 outpatient provider claims in Bay and Arenac Counties resulted in overall correlation factor of 96% and minimal adjustments.	3.1) No action necessary
	3.2) Corporate Compliance Committee Minutes from May 13, 2024	3.2) The Committee reviewed the information.	3.2) No action necessary

4.	Other Reports 4.1) Primary Network Operations and Quality Management Committee meeting notes from May 9, 2024	4.1) The Committee reviewed the information.	4.1) No action necessary	
5.	Unfinished Business	There was not any unfinished business presented to the Committee.		
6.	New Business 6.1) Strategic Initiatives Update	6.1) K. Amon reported BABH is evaluating Behavioral Health Homes and Advanced Nursing Services as options for the Madison Clinic. BABH nursing staff continue to expand their use of electronic health care record systems including VIPR, MI Gateway, and MIHIN to integrate primary medical care information into agency mental health services. K. Amon also reported new service request wait times are being reduced due to expanded individual/group therapy options and same-day access in Bay City. K. Amon also indicated as remote work options continue to develop, BABH is investigating its future equipment and managerial monitoring needs to ensure continued provision of quality services.	6.1) No action necessary	
	6.2) Corporate Compliance Program Evaluation Update	6.2) K. Amon reviewed last quarter outcomes related to security breaches, privacy violation, and prohibited affiliations. There were noted improvements in assessment and plan of service performance, but a decline in coordination of care, waiver pre-planning and missed appointment outreach. These will continue to be monitored on a regular basis. K. Amon reviewed the compliance trainings completed in the last quarter, email phishing security exercises, and continued preparations for updates to the BABH security risk assessment and OIG assessment template due in 2025.	6.2) No action necessary	
7.	Adjournment	On motion of T. Banaszak and support of P. McFarland, the meeting adjourned at 5:31 pm. The motion passed unanimously.		

Robert Pawlak, Committee Chair