## **MINUTES**

## BAY ARENAC BEHAVIORAL HEALTH BOARD OF DIRECTORS

## **HEALTH CARE IMPROVEMENT & COMPLIANCE COMMITTEE MEETING**

Monday, August 5, 2024 at 5:00 pm

Room 225, Behavioral Health Center, 201 Mulholland Street, Bay City, MI 48708

	Committee Members:	Present	Excused	Absent	Committee Members:	Present	Excused	Absent	Others Present:
	Robert Pawlak, Ex Off, Ch	X			Patrick McFarland	X			BABH: Karen Amon and Chris Pinter
	Christopher Girard, V Ch	X			Pam Schumacher	X			
1	Tim Banaszak	X			Richard Byrne, Ex Off	X			Legend: M-Motion; S-Support; MA-
1	Patrick Conley		X						Motion Adopted; AB-Abstained

	Agenda Item	Discussion	Motion/Action
1	Call to Order & Roll Call	Committee Chair, R. Pawlak, called the meeting to order at 5:01 pm.	On motion of C. Girard and support of T. Banaszak, P. Conley was excused. The motion passed unanimously.
2	Public Input (Maximum of 3 Minutes)	There were no members of the public present.	
3	Corporate Compliance Report 3.1) Corporate Compliance Report	3.1) K. Amon provided updates regarding multiple privacy and confidentiality investigations and other suspected compliance complaints received in the last month. This included unauthorized and accidental disclosures of protected health information (PHI) that required follow-up actions with staff and provider agencies. K. Amon discussed examples of differing severity by type of privacy complaint, commiserate contract and personnel corrective actions and the coordination of such events with the BABHA Office of Recipient Rights.	3.1) No action was necessary
	3.2) Corporate Compliance Committee Minutes from June 10, 2024	3.2) The information was reviewed with no actions recommended.	3.2) No action was necessary

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4.	Other Reports 4.1) Primary Network Operations and Quality Management Committee Minutes from June 13, 2024	4.1) The information was reviewed with no actions recommended.	4.1) No action was necessary			
5.	Unfinished Business	5.1) None				
6.	New Business 6.1) Midstate Health Network (MSHN) Quarter 2 Fraud Abuse Report  6.2) Midstate Health Network (MSHN) Quarter 3 Fraud Abuse Report	6.1) K. Amon reviewed the fiscal year 2024 quarter 2 activity that was reported to MSHN. This included substantiated and unsubstantiated allegations that providers were not delivering the requested services and recent Medicaid event verification activities for approximately 300 outpatient and 300 Community Living Support (CLS) claims in Bay and Arenac Counties resulting in overall correlation factor of 95%.  6.2) K. Amon reported on two recent quarter 3 events involving suspected falsification of medical records to document delivery of	6.1) No action was necessary  6.2) No action was necessary			
		services that may not have actually been provided. The included quarter 3 Medicaid event verification activities reviewing nearly 500 claims for outpatient, fiscal intermediary and autism services. These claims had a very high correlation factor of approximately 98%.				
7.	Adjournment	On motion of C. Girard and support of P. Schumacher, the meeting adjourned at 5:19 pm. The motion passed unanimously.				

Robert Pawlak, Committee Chair