

WHAT IS BAY-ARENAC BEHAVIORAL HEALTH?

BABH is the community mental health provider for people who are Medicaid eligible or have very limited financial means. BABH funding is from the Michigan Department of Community Health and the Bay and Arenac County Commissions.

We provide services to people with severe mental illness, developmental disabilities, severe

Bay-Arenac Behavioral Health Customer Services How to Reach us:

201 Mulholland
Bay City, MI 48708
PH 989-895-2317
989-895-2300
1-888-482-8269

To Request Services
1-888-482-8269

Emergencies
24 hours a day/7 days a
week
1-800-327-4693

Estamos aqui para server la
comunidad con servicios de salud
mental. Si usted necesita esta
informacion en Espanol, por favor
llame, (989) 895-2300.

Consumer Councils



*WE WANT YOU,
TO HELP
US.*

Join Our Consumer Council

*Help us find the best ways to
serve adults, their families, and
their children.*



WHAT IS A CONSUMER COUNCIL?

A Bay-Arenac Behavioral Health (BABH) Consumer Council is a forum for communication. It brings people together with similar mental health interests and who are using the agency's services.

A council is made up of volunteers who are willing to present their thoughts and ideas, so the BABH organization can be aware of and understand the needs of the people who use its services. Each council is an important link between the people using BABH's services and the agency providing them.

The two BABH Consumer Councils are:

- The Bay County Consumer Advisory Council
- The Arenac County Consumer Advisory Council

WHO SITS ON A CONSUMER COUNCIL?

BABH Consumer Councils are made up of volunteers who are receiving services for mental illness, developmental disability, and severe emotional disturbance and/or their family members in Bay or Arenac Counties.

WHY SHOULD I BE INVOLVED IN A CONSUMER COUNCIL?

It's an opportunity for you to talk with us, and:

- Discuss your challenges.
- Help us find ways to meet the needs of families who are faced with mental illness, emotional distress, or developmental disabilities.
- Work with us to reduce stigma in the community.
- Enjoy social support and refreshments with others who share your needs.

BABH Consumer Councils provide communication between the consumer and the organization.

Council members can express their opinions, thoughts and suggestions on services, policies and procedures.

WHAT WILL I DO?

Each Council meets the third week of every other month. The Council reviews service information and then passes that information along to the BABH Board of Directors - the group responsible for our funding and governing the agency and its success. Sometimes the Councils will aid in developing materials and special projects for information, community awareness, and outreach.

HOW DO I JOIN?

If you would like to become a BABH Consumer Council member, contact the Recipient Rights/ Customer Service Department at:

989-895-2317, 989-895-2300,
or 1-800-327-4693.



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