



**BAY-ARENAC BEHAVIORAL HEALTH
PRIMARY NETWORK OPERATIONS & QUALITY MANAGEMENT COMMITTEE MEETING**

Thursday, July 10, 2025

1:30 p.m. - 3:20 p.m.

Lincoln Center - East Conference Room

MEMBERS	Present	MEMBERS	Present	AD-HOC MEMBERS	Present
Allison Gruehn, BABH Program Manager - Adult MI	X	Laura Sandy, MPA Clinical Director & CSM Supervisor	X	Amanda Johnson, BABH ABA/Wraparound Supervisor	
Amy Folsom, BABH Program Manager - Psych/OPT Svcs	X	Lynn Blohm, BABH North Bay CLS Team Supervisor	X	Barb Goss, SPSI COO	
Anne Sous, BABH EAS Supervisor		Megan Smith, List Psychological Site Supervisor		Jacquelyn List, List Psychological COO	
Chelsea Hewitt, SPSI Asst. Supervisor	X	Melanie Corrión, BABH Program Manager - Adult ID/DD	X	Kathy Johnson, Consumer Council Rep (J/A/J/O)	
Courtney Clark, SPSI CMH OPT Supervisor	X	Melissa Deuel, BABH Quality & Compliance Coordinator	X	Lynn Meads, BABH Medical Records Associate	
Emily Gerhardt, BABH Program Manager - Children	X	Melissa Prusi, BABH Director Health Care Accountability	X	Michele Perry, BABH Finance Manager	
Emily Simbeck, MPA Adult OPT Supervisor	X	Melissa Prusi, BABH RR/Customer Services Manager		Moregan LaMarr, SPSI Clinical Director	
Heather Friebe, BABH Director Integrated Care - Arenac	X	Nicole Sweet, BABH Director Integrated Care - Acute	X	Nathalie Menendes, SPSI COO	
Jackie Kish, BABH DD Clinical Team Leader	X	Pam VanWormer, BABH Program Manager - Arenac		Sarah Van Paris, BABH Nursing Manager	
Jaclynn Nolan, SPSI OPT Supervisor		Sarah Holsinger (Chair), BABH Quality Manager	-	Stephanie Gunsell, BABH Contracts Manager	
Joelin Hahn (Chair), BABH Director Integrated Care-Child & Family	X	Stacy Krasinski, BABH EAS Program Manager	X	Taylor Keyes, Adult MI Team Leader	
Joelle Sporman (Recorder), BABH BI Secretary III	X	Stephani Rooker, BABH Program Manager – CLS/Horizon	X	GUESTS	
Karen Amon, BABH Director Integrated Care Long-term		Tracy Hagar, MPA Child OPT Supervisor		Brad Parker, BABH Clinical Team Leader Adult ID/DD	X
Kelli Wilkinson, BABH Children’s IMH/HB Supervisor				Jenna Kolb, List Psychological	X
				Greg Leatzow and Lisa Nagel - IT	XX

Topic	Key Discussion Points	Action Steps/ Responsibility
1. <ul style="list-style-type: none"> a. Review of, and Additions to Agenda b. Presentation: None this month c. Approval of Meeting Notes: 06/12/25 d. Program/Provider Updates and Concerns 	<ul style="list-style-type: none"> a. There were no additions to the agenda. b. No presentations this month. c. The June meeting notes were approved as written. Please make sure when you receive the meeting notes that you address them with your staff as well. d. Program/Provider Updates and Concerns: <u>Bay-Arenac Behavioral Health:</u> <ul style="list-style-type: none"> - <u>ABA/Wraparound</u> – No updates to report this month. - <u>ACT/Adult MI</u> – No updates for ACT. Case Manager will be leaving July 21st in CSM. - <u>Arenac Center</u> – No updates to report this month. - <u>Children’s Services</u> – No updates to report this month. - <u>CLS/North Bay & Horizon</u> – No updates to report this month for North Bay. Stephani Rooker is the new Program Manager for CLS and Horizon Home and Vocational services. If you have any vocational services referrals you can send them to Stephani. There’s a new CLS Provider - APS Employment Services. They only have one arrangement with BABH so we are hopeful we can expand with more CLS services. They are a big provider in Saginaw County. - <u>Corporate Compliance</u> – No updates to report this month. 	

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	<ul style="list-style-type: none"> - <u>Emergency Access Services (EAS)/Mobile Response Team (MRT)</u> – Interviewing for MRT Supervisor position and still have vacancy for the 2nd shift MRT position. - <u>ID/DD</u> – Brad Parker and Craig Kanicki are the new Clinical Team Leaders for the Adult ID/DD Team. - <u>IMH/HB</u> – No updates to report this month. - <u>Integrated Care:</u> <ul style="list-style-type: none"> • <u>Acute</u> – Nicole Sweet is transitioning into this new role of Director of Integrated Care. • <u>Arenac</u> – No updates to report this month. • <u>Child & Family</u> – No updates to report this month. • <u>Long-term</u> – No updates to report this month. - <u>Medical Records</u> – No updates to report this month. - <u>Physician/OPT Services</u> – Madison is interviewing for a secretary to replace Layla. - <u>Quality</u> – No updates to report this month. - <u>Recipient Rights/Customer Services</u> – Jackie Kish is the new RR/CS Manager as of the end of July. Melissa is working with Jackie to get her fully transitioned by the end of the month and she will then be full-time as the Director of HealthCare Accountability. There is another staff that was working in Customer Services that is now transitioning to RR/CS. Due to this, Chris Pinter will have to designate a new Medicaid State Fair Hearings Officer due to a conflict in her role. - <u>Self Determination</u> – No updates to report this month. <p><u>List Psychological:</u></p> <ul style="list-style-type: none"> - List hired a LLMSW therapist on June 16th and a LLMSW will be starting later in July. <p><u>MPA:</u></p> <ul style="list-style-type: none"> - <u>CSM</u> – No updates to report this month. - <u>OPT-A</u> – No updates to report this month. - <u>OPT-C</u> – No updates to report this month. <p><u>Saginaw Psychological:</u></p> <ul style="list-style-type: none"> - <u>CSM</u> – A new case manager is starting on July 22nd. 	

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	- <u>OPT</u> – We are still closed to Medicare referrals for therapy.	
2. Plans & System Assessments/Evaluations a. QAPIP Annual Plan (Sept) b. Organizational Trauma Assessment Update	a. <u>QAPIP Annual Plan</u> – Nothing to report this month. b. <u>Organizational Trauma Assessment</u> – Nothing to report this month.	
3. Reports a. QAPIP Quarterly Report (Feb, May, Aug, Nov) b. <u>Harm Reduction, Clinical Outcomes & Stakeholder Perception Reports</u> i. MSHN Priority Measures Report (Jan, Apr, Jul, Oct) ii. Recipient Rights Report (Jan, Apr, Jul, Oct) iii. Recovery Assessment Scale (RAS) Report (Mar, Jun, Sep, Dec) iv. Consumer Satisfaction Report (MHSIP/YSS) v. Provider Satisfaction Survey (Sept) c. <u>Access to Care & Service Utilization Reports</u> i. MMBPIS Report (Jan, Apr, Jul, Oct) - Defer ii. LOCUS (Mar, Jun, Sep, Dec) iii. Leadership Dashboard - UM Indicators (Jan, Apr, Jul, Oct) iv. Customer Service Report (Jan, Apr, Jul, Oct) v. Employment Data (Dec, Mar, Jun, Sept) d. <u>Regulatory and Contractual Compliance Reports</u> i. Internal Performance Improvement Report (Feb, May, Aug, Nov)	a. <u>QAPIP Quarterly Report</u> – Nothing to report this month. b. <u>Harm Reduction, Clinical Outcomes & Stakeholder Perception Reports</u> i. MSHN Priority Measures Report – Defer ii. Recipient Rights – Melissa will email the RR Report when she completes it. iii. <u>RAS</u> – Nothing to report this month. iv. <u>MHSIP/YSS</u> – Nothing to report this month. v. <u>Provider Satisfaction Report</u> – Nothing to report this month. c. <u>Access to Care & Service Utilization Reports</u> i. MMBPIS Report – Defer ii. <u>LOCUS</u> – Nothing to report this month. iii. Leadership Dashboard – Joelin went through the dashboard which was sent to the committee. iv. Customer Service Report – Melissa will email the Customer Service Report when she completes it. v. Employment Data – Stephani R. pulled IDD employment data from March. This data is based off the BH Teds data. This data is compared to the statewide data and BABH is underperforming, but we are ahead of most CMH’s. Talk to your case managers and therapists that are completing the BH Teds to make sure they are accurately reporting that the consumers have a job, if it’s competitive, what is the rate of pay they are being paid, etc., because all that data goes on the state website and is reviewed every quarter. Educational Opportunity – Encourage case managers to take the free training around the myth that people who have mental health are not able to work. The	b.i. MSHN Priority Measures Report – Deferred b.ii. Recipient Rights Report – Melissa will email the RR Report when she completes it. c.i. MMBPIS Report – Deferred c.i.v. Customer Service Report – Melissa will email the CS Report when she completes it.

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<ul style="list-style-type: none"> ii. Internal MEV Report iii. MSHN MEV Audit Report (Apr) - MSHN MEV Final Results iv. MSHN DMC Audit Report (Sept) v. MDHHS Waiver Audit Report (Oct when applicable) e. Ability to Pay Report f. <u>Program Capacity Status</u> <ul style="list-style-type: none"> i. Review of Referral Status Report 	<p>training can be done on site. There are some IPS related trainings that Nicole will pass along for case managers to attend.</p> <ul style="list-style-type: none"> d. <u>Regulatory and Contractual Compliance Reports</u> <ul style="list-style-type: none"> i. <u>PI Report</u> – Nothing to report this month. ii. <u>Internal MEV Report</u> – Nothing to report this month. iii. <u>MSHN MEV Audit Report</u> – Nothing to report this month. iv. <u>MSHN DMC Audit Report</u> – Nothing to report this month. v. MDHHS Waiver Audit Report – Nothing to report. e. <u>Ability to Pay Report</u> – Nothing to report this month. f. <u>Program Capacity Status</u> – Nothing to report this month. 	
<p>4. Discussions/Population Committees/Work Groups</p> <ul style="list-style-type: none"> a. <u>Harm Reduction, Clinical Outcomes and Stakeholder Perceptions</u> <ul style="list-style-type: none"> i. Consumer Council Recommendations (as warranted) b. <u>Access to Care and Service Utilization</u> c. <u>Regulatory Compliance & Electronic Health Record</u> <ul style="list-style-type: none"> i. Management of Diagnostics d. <u>BABH Policy/Procedure Updates</u> e. Medicaid/Medicare Updates <ul style="list-style-type: none"> i. Medicaid Monthly Algorithm - Effect on Medicaid Status f. General Fund 	<ul style="list-style-type: none"> a. <u>Harm Reduction, Clinical Outcomes and Stakeholder Perceptions</u> <ul style="list-style-type: none"> i. Consumer Council Recommendations – Nothing to report this month. b. <u>Access to Care and Service Utilization</u> – Nothing to report this month. c. <u>Regulatory Compliance & Electronic Health Record</u> <ul style="list-style-type: none"> i. Management of Diagnostics – Nothing to report this month. d. <u>BABH - Policy/Procedure Updates</u> – Nothing to report this month. e. Medicaid/Medicare Updates – An alert has been added in Phoenix so when a consumer’s Medicaid enrollment is due, case holders can then address this with them. f. General Fund – BABH will need to implement a very restrictive plan similar to the GF Plan of 2014-2016. It is likely that the OPT model will need to focus on group programs. Providers are asked to think about restrictive process changes and how they would be able to accommodate these programs. This will be discussed again next month. Changes will probably take place in October. 	

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	<ul style="list-style-type: none"> i. Spenddown: Priority to Assist with Application for Redetermination ii. Inpatient Data Review/Analysis – Ad-hoc Work Group <p>g. Conflict Free Case Management</p> <p>h. OPT Referrals Authorizations/Addendums</p>	<ul style="list-style-type: none"> g. <u>Conflict Free Case Management</u> – Joelin will send out a link with feedback to advocate going forward. At the federal level, they are asking for input on different things that have been implemented that people are not happy with. If you would like to provide feedback, please do so. h. <u>OPT Referrals Authorizations/Addendums</u> – Once Amy has completed the action steps from the June meeting, we will address this at that time. 	
5.	Adjournment/Next Meeting	The meeting adjourned at 2:30 pm. The next meeting is scheduled for August 14, 2025, 1:30-3:30, at the Lincoln Center in the East Conference Room.	