



Local Provider Choice Directory 2026

Provider choices available for the individuals we serve.

Last modified 04/2026, reviewed monthly

See us on the web: www.babha.org and on Facebook



Provider Listing

We have made this listing of Bay-Arenac Behavioral Health Authority (BABHA) service providers to help you make decisions about where you get your services. While this list can change over time we update it often. We will offer you a current copy yearly. Please note that you can call BABHA's Customer Service Department at 1 888 482-8269 at any time for an updated network provider list. Also note that any temporary restrictions of freedom of choice will be discussed with you or the recipient of services at the time of intake and/or periodic person-centered plan development. Also note that the choice of service providers will vary depending on each provider's openings and possibly the type of funding used for your services.

We offer interpreters for sign language or languages other than English for both telephone calls and face-to-face activities with us or members our provider network, free of charge. BABHA's Recipients Right/Customer Services Department can also give you a list of languages used by our provider network. To call Customer Services about language needs call Michigan Relay by dialing "7-1-1" and ask them to connect you to 1 888 482-8269.

For any questions or concerns about our services or our provider network call our Customer Services Department. Customer Services can also provide you with information about how to get services through our provider network and mental health resources.

Bay-Arenac Behavioral Health Authority

Customer Services

1 888 482-8269

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-888-482-8269 (TDD: 1-989-895-2295).

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-888-482-8269 (TDD: 1-989-895-2295)。まで、お電話にてご連絡ください。

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-888-482-8269 (телетайп: 1-989-895-2295).

Serbo-Croatian

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-888-482-8269 (TDD- Telefon za osobe sa oštećenim govorom ili sluhom: 1-989-895-2295).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-888-482-8269 (TDD: 1-989-895-2295).

Provider Name Chief Administrator/Contact Email Website	Address	Phone Fax	Accepting New Enrollees w/ Medicaid and/or CHIPS (Yes/No)	Languages Spoken	Cultural Competence Training (Yes/No)	ADA Compliant /Accommodations for physical disabilities (Yes/No)	Services	SUD - Women's Speciality Status (Designated, Enhanced, or Gender Responsive)	Facility Accreditation Status (CARF, NCQA, COA, AOA, JC, AAAHC) NCQA Req	Covered services via telehealth (Yes/No)
Addictionologist										
Recovery Pathways Dr. William Morrone http://recoverypathwaysllc.com/	1009 Washington Ave Bay City MI 48708	(989) 928-3566 phone	Yes, Both	English	Yes	Yes	Addictionologist	EWSS	JC	Yes
Art Therapy										
Buday, Kathleen - Healing with Heart	Kalamazoo, MI 49001	(269) 762-3170		English	Yes	N/A	Art Therapy			

Autism Evaluation/Applied Behavior Analysis

Apex Psychological and Behavioral Health Services PLLC Laird, Stephanie MA LLP BCBA LBA apexpbhs@gmail.com	4444 Douglas Dr, Adrian, MI 49221	(517) 759-9512 phone	Yes, Both	English	Yes	N/A	Autism Evaluation			No. In person services only
Autism and Neurodiversity Services Ashley Blake, Owner www.ansprofessionals.com	914 N Euclid Ave, Bay City, MI 48706	(989) 778-1055 phone (844) 239-2996 fax	Yes	English	Yes	Yes	Autism Evaluations			No
Autism Plus Matt Scharich, Director of Autism Services www.bayhs.us/autismplus mscharich@bayhs.us	915 Columbus Ave, Bay City, MI 48708	(989) 778-1090 phone (989) 877-1206 fax	Yes	English	Yes	Yes	Autism ABA Techs			Yes
Autism Systems LLC Ruchi Bhardwaj, Owner www.autismsystemsaba.com	9001 Miller Road, Suite #5 Swartz Creek, MI 48473	(989) 401-2244 phone (800) 562-3347 fax	Yes	English	Yes	Yes	Applied Behavior Analysis			No
Autism Systems LLC www.autismsystemsaba.com	Bridgeport MI 48722	(989) 401-2244 phone 800-562-3347 fax	Yes	English	Yes	Yes	Applied Behavior Analysis			No
Centria Healthcare LLC Corporate Office David Harbour, CEO dharbour@centriahealthcare.com www.centriaautism.com	27777 Inkster Rd Suite 100 Farmington Hills MI 48334	(248) 299-0030 phone (248) 912-1566 fax	Yes	English	Yes	Yes	Applied Behavior Analysis		JC	No
Centria Healthcare LLC www.centriaautism.com	Bay City MI 48706	(248) 299-0030 phone (248) 912-1566 Fax	Yes	English	Yes	Yes	Applied Behavior Analysis			No

Encompass Therapy Center Corporate Office Ashley Blake, CEO anblake@encompass therapycenter.com www.encompasstherapycenter.com	3710 Katalin Court Bay City MI 48706	(989) 324-2012 phone (844) 430-0203 fax	Yes, Both	English	Yes	Yes	Applied Behavior Analysis			Yes
Encompass Therapy Center www.encompasstherapycenter.com	Auburn, MI 48611	(989) 324-8252 phone (844) 430-0203 fax	Yes, Both	English	Yes	Yes	Applied Behavior Analysis			Yes
Flourish Therapy Donna Jo Wallis, CEO/Owner https://flourishmichigan.com donnaajo@flourishmichigan.com	203 S Washington, Suite 030 Saginaw MI 48607	(989) 209-3251 phone (989) 209-3246 fax	Yes	English	Yes	Yes	Applied Behavior Analysis			No
Flourish Therapy donnaajo@flourishmichigan.com	Bay City MI 48708	(989) 209-3251 phone (989) 209-3246 fax	Yes	English	Yes	Yes	Applied Behavior Analysis			No
Game Changer Pediatric Therapy Services Scott Staszak, Owner https://gamechangertherapy.com	3727 Wilder Rd Bay City, MI 48706	(989) 980-9747 phone (888) 527-3589 fax	Yes, Both	English	Yes	Yes	Applied Behavior Analysis			Yes
Mercy Plus Healthcare Services LLC Greg Mantei, CEO https://mercypluscare.com gmantei@mercypluscare.com	2521 N. Elms Rd. Flushing, MI 48433	(810) 487-5571 phone (810) 519-4924 fax	Yes	English	Yes	Yes	Applied Behavior Analysis (Arenac County)			No
Mercy Plus Healthcare Services LLC https://mercypluscare.com	Standish, MI Saginaw MI	(989) 718-3146 (989) 252-7044	Yes	English	Yes	Yes	Applied Behavior Analysis			No

National Behavioral Therapy Svcs, LLC Noble Pathway Pediatric Therapy Farzana Islam, CEO/Executive Director noblepathwaypediatrictherapy.org fislam@noblepathwaypediatrictherapy.org	835 Louisa St, Suite 205 Lansing MI 48911	(313) 497-2665 phone	Yes	English	Yes	Yes	Yes	Applied Behavior Analysis			No
Noble Pathway Pediatric Therapy Farzana Islam, CEO/Executive Director noblepathwaypediatrictherapy.org	Bay City, MI 48706	(313) 497-2665 phone	Yes	English	Yes	Yes	Yes	Applied Behavior Analysis			No
Paramount Children's Therapy Center Sunil Malewar, Administrator https://prsmichigan.com smalewar@prsmichigan.com	900 Center Ave Bay City MI 48708	(989) 891-9800 phone (989) 891-0800 fax	Yes	English	Yes	Yes	Yes	Applied Behavior Analysis			No
Paramount Rehabilitation Services https://prsmichigan.com	Saginaw MI Standish MI	(989) 790-3781 (989) 718-3171	Yes	English	Yes	Yes	Yes	Applied Behavior Analysis			No
Positive Behavior Supports Corporation Rafael Pinero, Director of ABA Network https://www.teampbs.com rpinero@teampbs.com	7108 South Kanner Hwy Stuart, FL 34997-7462	(855) 832-6727 phone (772) 675-9100 fax	Yes, Both.	English	Yes	Yes	Yes	ABA Services (in home)			Yes
Saginaw Psychological Services Nathalie Menendes, CEO nmenendes@sagpsych.com http://www.sagpsych.com/	6006 Westside Saginaw Rd, Bay City MI 48706	(989) 799-2100 phone (989) 799-2637 fax	Yes	English	Yes	Yes	Yes	Autism Evaluation Outpatient - Individuals with IDD and children			No
Spectrum Autism Center LLC Jennifer Ward-Kolka, CEO jennifer@spectrumautismcenter.com www.spectrumautismcenter.com	3949 N River Rd Freeland MI 48623	(989) 702-2082 phone (989) 355-1398 fax	Yes	English	Yes	Yes	Yes	Applied Behavior Analysis			No

Spectrum Autism Center LLC jennifer@spectrumautismcenter.com www.spectrumautismcenter.com	Essexville, MI Saginaw MI	(989) 702-2082 phone (989) 355-1398 fax	Yes	English	Yes	Yes	Applied Behavior Analysis			No
Community Living Supports										
APS Employment Service, Inc. Lisa Zand, CEO www.apsemploymentservices.com lisa@apsemploymentservices.com	1840 N Michigan Ave, Suite 3 Saginaw MI 48602	(989) 921-0358 phone (989) 921-0364 fax	Yes	English	Yes	Yes	Community Living Supports			No
Assistance to Independence Home Care Services LLC Tamara Musselman, Executive Director www.atihomecare.com tmusselman@atihomecare.com	711 Bayliss St, Midland MI 48640	(989) 898-7941 phone (989) 898-7951	Yes	English	Yes	Yes	Community Living Supports			No
Bay Human Services CLS staffing Joe Pilot, Executive Director Dustin Gawne jpilot@bayhs.us http://www.bayhs.us/	3463 Deep River Rd P.O. Box 741 Standish, MI 48658	(989) 846-9631 phone (989) 846-6281 fax	Yes, No CHIPS	English	Yes	Yes	Community Living Supports			No
CareBuilders at Home CLS David Savitsky, CEO dsavitsky@athealthcare.com hschultz@carebuildersathome.com https://www.carebuildersathome.com	1107 S Saginaw St Suite A Midland MI 48640	(989) 839-2312 phone (800) 336-0596 fax	Yes	English	Yes	Yes	Community Living Supports			No
Michigan Community Services, Inc. MCSI Erin Hyland, Executive Director ehyland@mcsionline.org www.mcsionline.com	721 Washington, Suite 201 Bay City, MI 48708	(989)893-9001 or (989)894-5819 phone (989)893-4410 fax	Yes, No CHIPS	English	Yes	Yes	Community Living Supports			No
Midland Manor SIP midlandmanor@mcsionline.org www.mcsionline.com	Bay City, MI	(989) 686-3460 phone (989) 893-4410 fax	Yes, No CHIPS	English	Yes	Yes	Community Living Supports			No

Madison Apt. SIP madison@mcsionline.org www.mcsionline.com	Bay City, MI	(989) 894-0518 phone (989) 892-3166 fax	Yes, No CHIPS	English	Yes	No	Community Living Supports			No
MCSI North SIP north@mcsionline.org www.mcsionline.com	Bay City, MI	(989) 671-8950 phone (989) 671-8951 fax	Yes, No CHIPS	English	Yes	Yes, first floor	Community Living Supports			No
Huntington SIP bcsiap@mcsionline.org www.mcsionline.com	Essexville, MI	(989) 893-9001 phone (989) 893-4410 fax	Yes, No CHIPS	English	Yes	Yes, first floor	Community Living Supports			No
SIAP Community SIAP Intensive SIAP Transitional bcsiap@mcsionline.org www.mcsionline.com	Bay City, MI	(989) 893-9001 phone (989) 893-4410 fax	Yes, No CHIPS	English	Yes	No	Community Living Supports			No

Community Living Supports & Personal Care in Residential Setting

A Global Homecare Leon Robinson Jr, Director/Owner Aghcare@aglobalhomecare.com	930 Southern Ave Kalamazoo, MI 49001	(786) 704-2191 phone (269) 242-7337 fax	Yes	English/ Spanish	Yes	No	Community Living Supports and Personal Care in Residential Setting			No
AuGres Care Center, Inc. Leonard Nagy, Owner threeinone00@centurytel.net	P.O. Box 289 AuGres, MI 48703	(989) 876-7811 phone	Yes	English	Yes	Yes, first floor	Community Living Supports and Personal Care in Residential Setting			No
Bay-Arenac Behavioral Health Horizon House www.babha.org	Essexville, MI	(989) 895-2300 phone (989) 895-2248 fax	Yes, Both	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			Yes

Bay Human Services, Inc. (BHS) Corporate Office Joe Pilot, Executive Director https://www.bayhs.us jpilot@bayhs.us	3463 Deep River Rd. P.O. Box 741 Standish, MI 48658	(989) 846-9631 phone (989) 846-6281 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
BHS - Almont almonthomemanager@bayhs.us	Standish, MI	(989) 846-9648 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
BHS - Bangor Road - OBRA bangorHM@bayhs.us	Bay City, MI	(989) 684-8019 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
BHS - Brookwood brookwoodhomemanager@bayhs.us	Bay City, MI	(989) 686-1999 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
BHS - Georgetown - OBRA georgetownhomemanager@bayhs.us	Auburn, MI	(989) 662-7047 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
BHS - Grove grovehomemanager@bayhs.us	Standish, MI	(989) 846-9709 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
BHS - Jean Road Home JeanRdHomeManager@bayhs.us	Bay City, MI	(989) 684-3270 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
BHS - Kasemeyer CLF kasemeyerhomemanager@bayhs.us	Bay City, MI	(989) 667-0470 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
BHS - Mason Street masonhomemanager@bayhs.us	Bay City, MI	(989) 894-0312 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No

Beacon Specialized Living Services, Inc. Darren Hodgdon, President https://beaconspecialized.org	890 N 10th St, Suite 110 Kalamazoo, MI 49009	(269) 427-8400 phone (269) 427-6027 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Beacon Specialized Living Services, Inc. Darren Hodgdon, President https://beaconspecialized.org Beacon Home at Ypsilanti	Ypsilanti, MI 48197	(734) 221-5424 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Beacon Specialized Living Services, Inc. Darren Hodgdon, President https://beaconspecialized.org Stanton - The Lodge	Stanton, MI 48888	(989) 831-0626 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Better Living AFC LLC Juvenal Rutaramirwa Cedric Disengi Manzi betterlivingafc@gmail.com	448 Van Allen St, SE Grand Rapids, MI 49548	(480) 570-4843 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Better Living Wingate Juvenal Rutaramirwa Cedric Disengi Manzi betterlivingafc@gmail.com	2918 Wingate Dr SE Kentwood MI 49512	(616) 406-4095 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Central State Community Services, Inc. Corporate Office Paula Barnes, Executive Director https://cscsmi.com	2603 W. Wackerly, Suite 201 Midland, MI 68640	(989) 631-6691 phone (989) 631-8760 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting		CARF	No
CSCS - Willow Willow@cscsmi.com	Pinconning, MI	(989) 879-2022 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting		CARF	No
Closer to Home LLC Pamela Wilkins; Director closer2homellc@gmail.com	1308 Jefferson Ave Kalamazoo MI 49006- 3130	(269) 491-9832 phone	Yes	English	Yes	No	Community Living Supports and Personal Care in Residential Setting			No
Fitzhugh House LLC Stephanie Blosssey fitzhughhouse@att.net	316 Fitzhugh St Bay City, MI 48706	(989) 316-1758 phone (989) 524-0604 fax	Yes	English	Yes	No	Community Living Supports and Personal Care in Residential Setting			No

Flatrock Manor, Inc Nicholas Burnett, CEO https://flatrockinc.org nburnett@flatrockinc.org	310 W Oakley St, Flint MI 48503	(810) 877-6932 phone (810) 893-5689 fax	Yes	English	Yes	Yes, first floor	Community Living Supports and Personal Care in Residential Setting			No
Flatrock Manor, Inc- Burton East https://flatrockinc.org	Burton, MI 48529	(810) 347-5365 phone	Yes	English	Yes	Yes, first floor	Community Living Supports and Personal Care in Residential Setting			No
Flatrock Manor, Inc.- Creekbend https://flatrockinc.org	Davison, MI 48423	(810) 877-6932 phone (810) 893-5689 fax	Yes	English	Yes, first floor	Yes, first floor	Community Living Supports and Personal Care in Residential Setting			No
Flatrock Manor, Inc.- East St. https://flatrockinc.org	Flint MI 48503	(810) 877-6932 phone (810) 893-5689 fax	Yes	English	Yes, First floor	Yes, first floor	Community Living Supports and Personal Care in Residential Setting			No
Flatrock Manor, Inc. - Fenton South https://flatrockinc.org	Fenton, MI 48430	(810) 354-8583 phone (810) 893-5689 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Flatrock Manor, Inc - Woodlawn South https://flatrockinc.org	Flint, MI 48503	(810) 820-3625 phone (810-893-5689 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Great Lakes Regional Care/Superior Care of MI Sheri Loomis https://glrcteam.com	55 Morgan Road Battle Creek MI 49037	(269) 270-8305 (phone)	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Hope Network Behavioral Health Services Corporate Office Robert Von Kaenel Jr., President/CEO Dmock@hopenetwork.org www.hopenetwork.org	P.O. Box 890 Grand Rapids, MI 49518	(616) 301-8000 phone (616) 301-8010 fax	Yes, Both	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting		CARF	Yes

Harbor Point - Alpine Grove ndamrongvadhana@hopenetwork.org www.hopenetwork.org	Dearborn Heights, MI	(313) 908-4459	Yes, Both	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting		CARF	Yes
Harbor Point - Lapeer ndamrongvadhana@hopenetwork.org www.hopenetwork.org	Lapeer, MI	(616) 301-8000 phone (616) 301-8010 fax	Yes, Both	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			Yes
Meadows at Grandview ndamrongvadhana@hopenetwork.org www.hopenetwork.org	Walker, MI	(616) 647-2595 phone (616) 785-5180 fax	Yes, Both	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			Yes
Hope Network Southeast Corporate Office Amanda Plumb, Interim Executive Director aplumb@hopenetwork.org www.hopenetwork.org	PO Box 190179, Burton, MI 48519	(248) 338-7458 phone (810) 715-2346 fax	Yes, Both	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting		CARF	Yes
Bay House mwalling@hopenetwork.org www.hopenetwork.org	Bay City, MI	(989) 391-9000 phone (989)391-9009 fax	Yes, Both	English	Yes	Yes, first floor	Community Living Supports and Personal Care in Residential Setting		CARF	Yes
Bay Valley Home tmfulton@hopenetwork.org www.hopenetwork.org	Bay City, MI	(989) 318-6130 phone (989) 316-1190 fax	Yes, Both	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			Yes
Harbor House ttanner@hopenetwork.org www.hopenetwork.org	Bay City, MI	(989) 391-9100 phone (989) 391-9101 fax	Yes, Both	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting		CARF	Yes
Keith Specialized Residential Christine Bertram, CEO www.srsMichigan.com	3088 Keith Dr. Flint, MI 48507	(248) 705-9801 phone (810) 462-1093 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No

Liberty Living, Inc. (LL) Cindy Whaley, Administrator https://libertylivingmi.com Cwhaley@libertylivingmi.com	407 Lafayette Ave. P.O. Box 1273 Bay City, MI 48708	(989) 892-0247 phone (989) 892-0906 fax	Yes, No CHIPS	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			Yes
LL - Independence House Independence@libertylivingmi.com	Bay City, MI	(989) 893-0856 phone	Yes, No CHIPS	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			Yes
LL - Jefferson House Jefferson@libertylivingmi.com	Bay City, MI	(989) 895-3809 phone	Yes, No CHIPS	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			Yes
LL - Jefferson North Jnorth@libertylivingmi.com	Bay City, MI	(989) 892-4361 phone	Yes, No CHIPS	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			Yes
LL - Liberty Home Liberty@libertylivingmi.com	Bay City, MI	(989) 892-4243 phone	Yes, No CHIPS	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			Yes
LL - Wilson Wilson@libertylivingmi.com	Bay City, MI	(989) 894-8592 phone	Yes, No CHIPS	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			Yes
The Lighthouse, Inc. Dorthea Wilson, CEO https://lighthouse rehab.com dwilson@lighthouse rehab.com	1655 E Caro Rd, P.O. Box 289 Caro, MI 48723	(989) 673-2500 phone (989) 673-3979 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
The Lighthouse, Inc. Promised Land Dorthea Wilson, CEO https://lighthouse rehab.com	Caro, MI	(989) 673-3099	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
The Lighthouse, Inc Southern Cross Dorthea Wilson, CEO https://lighthouse rehab.com	Caro, MI	(989) 673-3099	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No

Listening Ear Corporate Office Joshua Caswell, Executive Director https://listeninggear.com jcaswell@listeninggear.com	107 E Illinois St Mt Pleasant, MI 48858	(989) 773-6904 phone (989) 772-5339 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Listening Ear - Orchard Bay https://listeninggear.com	Standish, MI	(989) 846-4666 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Listening Ear - Rose Home https://listeninggear.com	Auburn, MI	(989) 642-3063 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Listening Ear - Elm https://listeninggear.com	Standish, MI	(989) 846-9700 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Michigan Community Services, Inc. (MCSI) Corporate Office Erin Hyland, Executive Director ehyland@mcsionline.com www.mcsionline.com	5239 Morrish Road P.O. Box 317 Swartz Creek, MI 48473	(810) 635-4407 phone (810) 835-4086 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
MCSI - Beechwood beechwood@mcsionline.org www.mcsionline.com	Bay City, MI	(989) 667-3682 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
MCSI - Candlestick candlestick@mcsionline.org www.mcsionline.com	Bay City, MI	(989) 667-0829 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
MCSI - Fisher Road fisher@mcsionline.org www.mcsionline.com	Bay City, MI	(989) 684-1272 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No

MCSI - Knight Road Knight@mcsionline.org www.mcsionline.com	Essexville, MI	(989) 892-8600 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
MCSI - Nebobish nebobish@mcsionline.org www.mcsionline.com	Essexville, MI	(989) 892-0948 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
MCSI - Parker Street parker@mcsionline.org www.mcsionline.com	Essexville, MI	(989) 894-5482 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Mid-Michigan Specialized Residential Gaven Bertram, Contract Manager https://www.srsmichigan.com gaven@srsmichigan.com	1330 Kenneth St Burton MI 48529	(833) 478-9464 phone (810) 462-1093 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Montclair Specialized Residential Gaven Bertram, Contract Manager www.srsmichigan.com gaven@srsmichigan.com	2101 Montclair Ave Flint, MI 48503	(248) 705-9801 phone (810) 462-1093 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Pal's Place Alicia Sain, CEO https://www.palsplace.com lsain@palsplace.com	5336 E Court St S Burton MI 48509	(810) 820-6348 phone (810) 309-9431 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Pine Rest, Interactions Diane Fennema https://www.pinerest.org Diane.fennema@PineRest.org	300 68th St. P.O. Box 165 Grand Rapids, MI 49501	(616) 455-5000 phone (616) 222-4574 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			Yes
Rose Hill Center-Kelly Community Center Jim Kubicek, CEO https://www.rosehillcenter.org	5130 Rose Hill Blvd Holly MI 48442	(248) 634-5530 phone (248) 634-7754 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No

Rustic Ridge Specialized Residential Services, LLC Christine Bertram, CEO https://srsmichigan.com	6624 Rustic Ridge Trl. Grand Blanc, MI 48439	(810) 652-8288 phone (810) 462-1093 fax	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Westwood Specialized Residential LLC Gaven Bertram, Contract Manager https://www.srsmichigan.com	2702 Westwood Parkway Flint MI 48503	(248) 705-9801 phone	Yes	English	Yes	Yes	Community Living Supports and Personal Care in Residential Setting			No
Crisis Residential										
Bay City Crisis Residential Unit Jill Lebourdais, Director Dan Durow, Administrator https://baycitycru.com dan@baycitycru.com	Bay City MI 48706	(989) 391-9036 phone (989) 391-9038 Fax	Yes	English	Yes	Yes	Crisis Residential			Yes
North Shores Center LLC Dr. Ali Ibrahim Jill LeBoardais, PA Contract manager https://www.northshorescenter.com	Oscoda, MI 48750	(989) 596-3772 phone (989) 401-2876 fax	Yes	English	Yes	Yes	Crisis Residential			Yes
Safehaus Inc. Dr. Roman Kolodchin, President/CEO Roman@DRK123.com www.safehaus123.com	Warren, MI 48091	(586) 806-4678 phone (586)486-4439 fax	Yes	English	Yes	Yes	Crisis Residential (Children)			Yes
Fiscal Intermediary										
Stuart Wilson Corporate Office Stuart Wilson, CPA stuart@stuartwilsonfi.com www.stuartwilsonfi.com	6300 Schade Dr. Midland, MI 48640	(989) 832-5400 phone	Yes	English	Yes	Yes	Fiscal Intermediary			No

Inpatient Psychiatric

BCA of Detroit/Stonecrest Center Steve Savage, CEO https://www.stonecrestcenter.com steve.savage@stonecrestcenter.com	15000 Gratiot Ave. Detroit, MI 48205	(313) 245-0647 phone (313) 839-6559 fax	Yes	English	Yes	Yes	Inpatient Psychiatric			Yes
Beaumont Behavioral Health https://beaumontbh.com	18001 Rotunda Dr Dearborn MI 48124	(313) 633-2600 phone	Yes	English	Yes	Yes	Inpatient Psychiatric			Yes
Brightwell Behavioral Health Patricia Coltman https://brightwellbehavioral.com pcoltman@trilliumhmi.com	PO Box 30516 Lansing MI 48909-8016	(517) 318-5889 phone (517) 318-5915 fax	Yes	English	Yes	Yes	Inpatient Psychiatric			Yes
Cedar Creek Hospital Steven Vernon, CFO cedarcreekhospital.com steven.vernon@uhsinc.com	101 W Townsend Rd, St. Johns MI 48879	(989) 403-6100 phone (989) 941-0898 fax	Yes	English	Yes	Yes	Inpatient Psychiatric			Yes
Forest View Hospital Jill Krause, CEO Jill.Krause@uhsinc.com www.forestviewhospital.com	1055 Medical Park Dr. SE Grand Rapids, MI 49546	(616) 942-9610 phone (616) 954-3110 fax	Yes	English	Yes	Yes	Inpatient Psychiatric			Yes
Harbor Oaks Hospital Anne Long, CEO anne.long@harboroaks.com www.harboroaks.com	35031 23 Mile Rd. New Baltimore, MI 48047	(586) 725-5777 phone (586)725-2080 fax	Yes	English	Yes	Yes	Inpatient Psychiatric		JC	Yes
Havenwyck Hospital Jaime White, CEO jaime.white@uhsinc.com www.havenwyckhospital.com	1525 University Drive Auburn Hills, MI 48326	(248) 373-9200 phone (248) 373-0528 fax	Yes	English	Yes	Yes	Inpatient Psychiatric		JC	Yes
HealthSource Saginaw, Inc. Michelle Trevillian, President & CEO mtrevillian@hss-mi.org www.hss-mi.org	3340 Hospital Road P.O. Box 6280 Saginaw, MI 48608	(989) 790-7700 phone (989) 790-9297 fax	Yes	English	Yes	Yes	Inpatient Psychiatric		JC	Yes

McLaren Bay Region Darrell Lentz, President darrell.lentz@mclaren.org www.mclaren.org/bayregion	1900 Columbus Avenue Bay City, MI 48708	(989) 894-3810 phone (989) 894-3808 fax	Yes	English	Yes	Yes	Inpatient Psychiatric		JC	Yes
MyMichigan Health Tammy Bruce, Contracts ashleigh.palmer@midmichigan.org www.midmichigan.org	4005 Orchard Drive Midland, MI 48640	(989) 839-3000 phone (989) 839-1988 fax	Yes	English	Yes	Yes	Inpatient Psychiatric			Yes
Pine Rest Diane Fennema https://www.pinerest.org Diane.fennema@PineRest.org	300 68th St. P.O. Box 165 Grand Rapids, MI 49501	(616) 455-5000 phone (616) 222-4574 fax	Yes	English	Yes	Yes	Inpatient Psychiatric			Yes

Nutritional Services

Nutrition for Wellness, Inc. Kathleen White, President nutforwellness@gmail.com	PO Box 305 Frankfurt, MI 49625	(989) 600-6888 phone	Yes	English	Yes	Yes	Nutritional Services			No
Winningham, Linda MS RDN ljwinn@att.net	82 Tobico Beach Bay City MI 48706	(734) 276-5099 phone	Yes	English	Yes	Yes	LIP, Nutritional Services			No

Occupational Therapy; Physical Therapy, Speech, Hearing, Language and Feeding Therapy

Encompass Therapy Center Corporate Office Ashley Blake, CEO anblake@encompasstherapycenter.com	3710 Katalin Court Bay City MI 48706	(989) 324-2012 phone (844) 430-0203 fax	Yes, Both	English	Yes	Yes	Occupational Therapy; Speech; and Feeding Therapy			Yes
Encompass Therapy Center www.encompasstherapycenter.com	Auburn, MI 48611	(989) 324-8252 phone (844) 430-0203 fax	Yes, Both	English	Yes	Yes	Occupational Therapy; Speech; and Feeding Therapy			Yes

Game Changer Pediatric Therapy Services Scott Staszak, Owner Gamechangertherapy@yahoo.com	3727 Wilder Rd Bay City MI 48706	(989) 980-9747 phone (888) 527-3589 fax	Yes, Both	English	Yes	Yes	Occupational Therapy; Speech, Hearing and Language Therapy; Autism Treatment			Yes
Paramount Rehabilitation Services Sunil Malewar, Administrator https://prsmichigan.com smalewar@prsmichigan.com	714 S. Trumbull Bay City, MI 48708	(989) 891-9800 phone (989) 891-0800 fax	Yes	English	Yes	Yes	Occupational Therapy; Physical Therapy; Speech, Hearing and Language Therapy			No
Paramount Rehabilitation Services Sunil Malewar, Administrator https://prsmichigan.com smalewar@prsmichigan.com	Standish, MI 48658	(989) 718-3171 phone	Yes	English	Yes	Yes	Occupational Therapy; Speech; and Feeding Therapy			No

Partial Hospitalization-Adolescents

Serenity Bay Health, PLLC Jennifer Whyte www.serenitybayhealth.com jwhyte@serenitybayhealth.com	946 W Midland Rd, Suite A, Auburn MI 48611	(989) 662-3767 phone (989) 439-8067 fax	Yes	English	Yes	Yes	Partial Hospitalization- Adolescents			Yes
Serenity Bay Health, PLLC Jennifer Whyte www.serenitybayhealth.com jwhyte@serenitybayhealth.com	Bay City, MI 48706	(989) 662-3767 phone (989) 439-8067 fax	Yes	English	Yes	Yes	Partial Hospitalization- Adolescents			Yes

Private Duty Nursing Services

Maxim Healthcare Services Hallie Vanitvelt, Business Development Manager havanitv@maxhealth.com	1309 S Linden Rd, Suite B, Flint, MI 48532	(810) 732-8087 phone (877) 539-5855 fax	Yes	English	Yes	Yes	Private Duty Nursing Services			No
Mercy Plus Healthcare Services Greg Mantei, CEO https://mercypluscare.com gmantei@mercypluscare.com	2521 N Elms Rd Flushing, MI 48433	(810) 487-5571 phone (810) 519-4924 fax	Yes	English	Yes	Yes	Private Duty Nursing Services			No

Speech, Hearing and Language Therapy

Mercy Plus Healthcare Services LLC Greg Mantei, CEO https://mercypluscare.com gmantei@mercypluscare.com	2521 N. Elms Rd. Flushing, MI 48433	(810) 487-5571 phone (810) 519-4924 fax	Yes	English	Yes	Yes	Speech, Hearing and Language Therapy			No
Mercy Plus Heathcare Services LLC Greg Mantei, CEO https://mercypluscare.com	Standish, MI	(989) 718-3146 phone	Yes	English	Yes	Yes	Speech, Hearing and Language Therapy			No
Mercy Plus Heathcare Services LLC Greg Mantei, CEO https://mercypluscare.com	Saginaw, MI	(989) 252-7044	Yes	English	Yes	Yes	Speech, Hearing and Language Therapy			No

Outpatient Behavioral Health Counseling and Therapy; Assessments, Treatment Planning.

List Psychological Services PLC Diane List, CEO mblank@listpsych.com www.listpsych.com	443 North State St Caro, MI 48723	(989) 673-5700 phone (989) 672-2555 fax	Yes, Both	English	Yes	Yes	Outpatient Behavioral Health Counseling and Therapy; Assessments; Treatment Planning		COA	No
List Psychological Services PLC Diane List, CEO mblank@listpsych.com www.listpsych.com	Bay City, MI 48708	(989) 684-7997 phone (989) 684-4331 fax	Yes, Both	English	Yes	Yes	Outpatient Behavioral Health Counseling and Therapy; Assessments; Treatment Planning		COA	No

Outpatient Behavioral Health Counseling and Therapy; Assessments; Treatment Planning; Support & Service Coordination; Behavior Treatment Review; Family Support & Training.

Saginaw Psychological Services Nathalie Menendes, LP, Executive Director nmenendes@sagpsych.com www.sagpsych.com	6006 Westside Saginaw Rd, Bay City MI 48706	(989) 799-2100 phone (989) 799-2637 fax	Yes, Both	English	Yes	Yes	Outpatient Behavioral Health Counseling and Therapy; Assessments; Treatment Planning; Support and Service Coordination; Behavior Treatment Review; Family Support and Training		CARF	No
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Bay-Arenac Behavioral Health (BABH) Christopher Pinter, CEO www.babha.org	201 Mulholland St. 3rd Floor Bay City MI 48708	(989) 895-2300 phone or (800) 327-4693	Yes, Both	English	Yes	Yes	Outpatient Behavioral Health Counseling and Therapy; Assessments; Treatment Planning; Support and Service Coordination; Behavior Treatment Review; Family Support and Training		CARF	Yes
Bay-Arenac Behavioral Health Madison Office www.babha.org	Bay City MI 48708	(989) 895 2200 phone (989) 892-1380 fax	Yes, Both	English	Yes	Yes	Outpatient Behavioral Health Counseling and Therapy; Assessments; Treatment Planning; Support and Service Coordination; Behavior Treatment Review; Family Support and Training		CARF	Yes
Bay-Arenac Behavioral Health North Bay Center www.babha.org	Kawkawlin MI 48631	(989) 684-2531 phone (989) 684-8334 fax	Yes, Both	English	Yes	Yes	Outpatient Behavioral Health Counseling and Therapy; Assessments; Treatment Planning; Support and Service Coordination; Behavior Treatment Review; Family Support and Training		CARF	Yes
Bay-Arenac Behavioral Health Arenac Center www.babha.org	Standish MI 48658	(989) 846-4573 phone (989) 846-5047 fax	Yes, Both	English	Yes	Yes	Outpatient Behavioral Health Counseling and Therapy; Assessments; Treatment Planning; Support and Service Coordination; Behavior Treatment Review; Family Support and Training		CARF	Yes

MPA Group NFP, Ltd. Laura Sandy, Chief Clinical Officer lsandy@mi-pa.net www.mpacounseling.com	1217 South Euclid Bay City, MI 48708	(989) 667-9661 phone (989) 667-9680 fax	Yes, Both	English	Yes	Yes	Outpatient Behavioral Health Counseling and Therapy; Assessments; Treatment Planning; Support and Service Coordination; Targeted Case Management		CARF	Yes
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Person Centered Planning Facilitation

The Arc of Midland www.arcadmin@thearcofmidland.org	220 W Main, Suite 102 Midland MI 48640	(989) 631-4439 phone (989) 832-5528 fax	Yes	English	Yes	Yes	Person Centered Plan Facilitation			No
The Arc of Bay County Annette Jeske, Executive Director annette.jeske@arbc.com www.arcbc.com	709 Columbus Ave Bay City MI 48708	(989)893-1346 phone (989) 893-1281 fax	Yes, No CHIPS	English	Yes	Yes	Person Centered Plan Facilitation			Yes

Clubhouse/Peer Support

Touchstone Services Inc/Opportunity Center Erika Strouse, Executive Director https://touchstoneservices.org estrouse@baycityoc.org	1301 North Madison Bay City MI 48708	(989) 895-9080 phone (989) 895-7914	Yes	English	Yes	Yes	Clubhouse/Peer Support			No
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Psychiatry

Hospital Psychiatry PLLC Dr. Ali Ibrahim info@saginawpsychiatry.com aliibrahim.md@gmail.com	3085 Hallmark Ct. Suite 1 Saginaw, MI 48603	(989) 996-0566 (989) 401-7551 phone (989) 401-2876 fax	Yes	English	Yes	Yes	Psychiatry			Yes
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Lathia, Mukesh MD lathiamukesh@yahoo.com	Saginaw, MI		Yes	English	Yes	Yes	Psychiatry			Yes
Movva, Usha MD ushamovva@gmail.com	Saginaw, MI		Yes	English	Yes	Yes	Psychiatry			Yes
Iris Telehealth Ryan Osterhaus, Account Executive https://iristelehealth.com ryan.osterhaus@iristelehealth.com	13740 N Highway 183, Suite L2, #221 Austin, TX, 78701	(913) 712-4192 phone	Yes	English	Yes	Yes	LIP/Telepsychiatry			Yes
Raval, Kaushik, MD	St. Cloud, FL 34771		Yes	English	Yes	Yes	Psychiatry			Yes
Vocational Services/Supported Employment										
Arenac Opportunities, Inc. Heather Bauman, Director aoiets@arenacop.com	4358 Airpark Drive PO Box 1112 Standish, MI 48658	(989) 846-4441 phone (989) 846-2137 fax	Yes, No CHIPS	English	Yes	Yes	Vocational Services		CARF	No
Arnold Center Inc/Gladwin Industries Jennifer Grace, Executive Director https://arnoldcenter.org	400 Wexford Midland MI 48640	(989) 631-9570 phone	Yes, Both.	English	Yes	Yes	Supported Employment			Yes
Do-All, Inc. Corporate Office Emilia Gutierrez, President & CEO egutierrez@doallinc.org	1480 W. Center Rd. Ste# 2 Essexville, MI 48732	(989) 894-2851 phone (989) 894-4522 fax	Yes	English	Yes	Yes	Vocational Services			No
New Dimensions, Inc. Matt Lance, Interim Executive Director Mlance@mi-pa.net www.newdimensionsinc.org	1801 Jarman Essexville MI 48732	(989) 892-8883 phone (989) 892-8760 fax	Yes	English	Yes	Yes	Vocational Services			No

NONDISCRIMINATION STATEMENT: DISCRIMINATION IS AGAINST THE LAW

Bay-Arenac Behavioral Health Authority (BABHA) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. In addition, BABHA does not discriminate on the basis of gender, sexual orientation, or gender identity. BABHA does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, gender, sexual orientation, or gender identity.

Bay-Arenac Behavioral Health Authority:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - o Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, contact Bay-Arenac Behavioral Health Authority's Recipient Rights/Customer Services (RR/CS) Department

If you believe that BABHA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: BABHA's RR/CS Department at: 201 Mulholland, 2nd Floor; Bay City, MI 48708 (989)895-2317 (or dial 7-1-1 for Michigan Relay) or fax to (989)895-2715. You can file a grievance in person or by mail, or fax. If you need help filing a grievance, BABHA's RR/CS Department is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Nondiscrimination statement for significant publications and signification communications that are small-size:

BABHA complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.[81 FR 31465, May 18, 2016; 81 FR 46613, July 18, 2016] updated 04/09/2018

INTERPRETATION SERVICES AVAILABLE

AT ALL SITES FOR ALL SERVICES UPON REQUEST
FREE OF CHARGE

Interpretation Services			
Bromberg & Associates www.brombergtranslations.com www.scheduler@brombergtranslations.com	32910 W Thirteen Mile Rd Suite E504 Farmington Hills MI 48334	(313) 871-0080 phone (855) 225-3100 fax	Interpretation Services
Michigan Relay-Hamilton Relay mirelay@hamiltonrelay.com	PO Box 285 Aurora NE 68818	DIAL 7-1-1 (402) 694-5110 Fax	Interpretation Services- Deaf, Hard of Hearing or speech impaired.
7C Lingo www.7clingo.com Hannah Winright, Language Services Manager	5215 Jolly Cedar Ct Lansing MI 48911	(517) 337-2700 phone (517) 337-6491 fax	Interpretation Services - American Sign Language
V.O.I.C.E., Inc. Staci Garcia, Executive Director www.voicemi.org Peter Norland, Interpreting Director	3200 James Savage Rd, Suite 1 Midland MI 48642	(989) 497-7111 phone	Interpretation Services.
Voices for Health www.voicesforhealth.com	426 Plymouth Ave NE Grand Rapids MI 49505	800-650-0310 or (616) 233-6505 phone	Interpretation Services.
Deaf C.A.N. Marcy Colton, Director www.deafcan.org	2111 Orchard Lake Rd #101 Sylvan Lake MI 48320	(248) 332-3331 phone (248) 332-7334 fax	Interpretation Services.

Acronym Glossary

ABA - Applied Behavior Analysis	LLC - Limited Liability Company
CARF - Commission of Accreditation of Rehabilitation Facilities	CLS - Community Living Supports
NCQA - National Committee for Quality Assurance	PLLC- Professional Limited Liability Co
COA - Council on Accreditation	PLC - Public Limited Co
AOA - American Osteopathic Association	Inc. - Incorporated
JC - Joint Commission	CPA - Certified Public Accountant
AAAHc - Accreditation Association for Ambulatory Health Care	OBRA - Omnibus Budget Reconciliation Act
EWSS - Enhanced Women's Specialty Services	SUD - Substance Use Disorder
MC-RDA - Master of Science in Registered Dietitian Nutritionist	CEO- Chief Executive Officer
CHIPS - Children's Health Insurance Program	N/A - Not Applicable

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CEO- Chief Executive Officer

N/A - Not Applicable